



Iowa Department of Human Services

Terry E. Branstad
Governor

Kim Reynolds
Lt. Governor

Charles M. Palmer
Director

Date: 6/11/14

Lynshea Cranshaw
2140 Grand Ave Apt 5
West Des Moines, IA 50265

Date Complaint Received: 6/6/14

Complaint Received By: DHS

Complaint Description: The Department received a complaint concerning improper discipline practices, use of corporal punishment.

Rule Basis: Findings considered in accordance to Rule(s) 110.5(6)a "Corporal punishment including spanking, shaking, and slapping is not used..."

Findings: Unannounced spot check conducted on 6/10/14. Provider Lynshea Cranshaw reported ongoing dispute with former neighboring tenant in the building. She states there has never been any use of corporal punishment with the children.

I also visited with the mother of the children in question. She reports having talked to the children. They have no concerns with their provider and stated she never uses corporal punishment with them. Mother of the children stated these are totally false allegations.

Resolution: I have no evidence to indicate this provider is out of compliance with State guidelines for disciplinary practices. I have ended my investigation into this incident.

This provider does have an ongoing corrective action request in progress for other compliance items from an earlier random spot check. I will conduct a re-check on this provider later in the summer per the terms of that earlier request.

Please contact me if you have any further questions.

Sincerely,

Earl Crow
Child Development Home Compliance Checks
DHS, Story County
(515) 268-7106